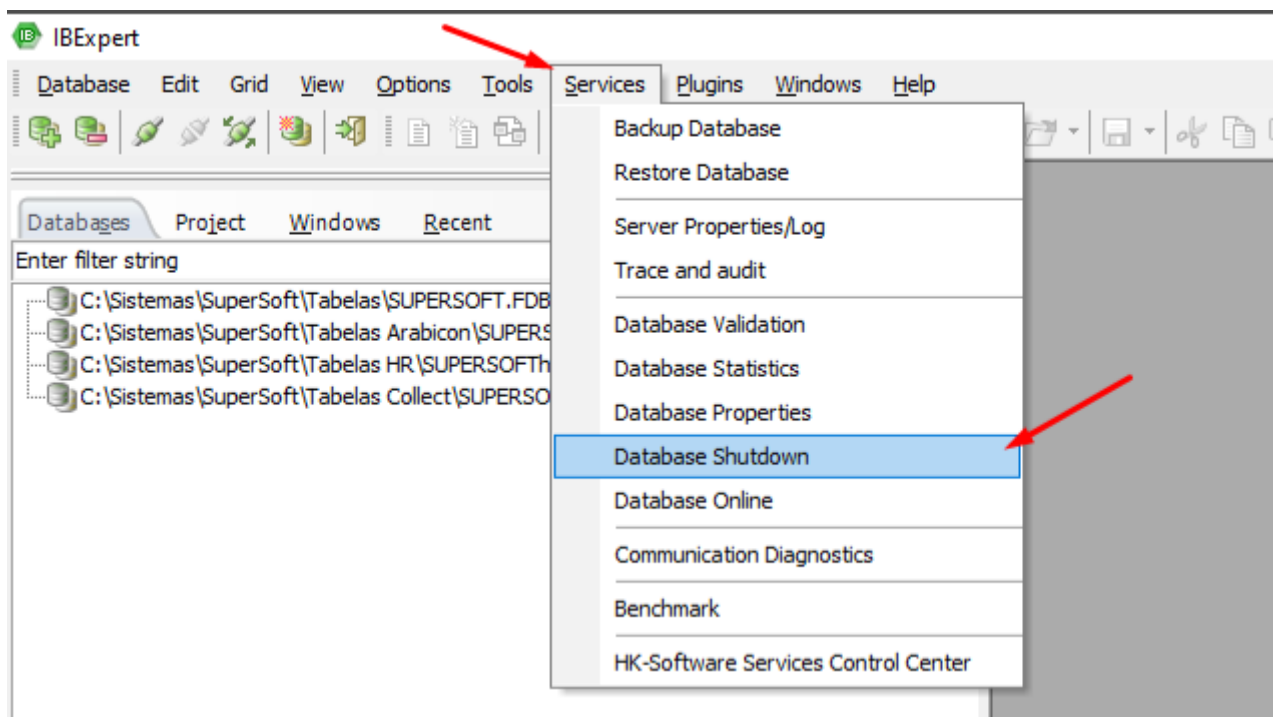


# Erro ao abrir sistema na instalação local (ShotDown)

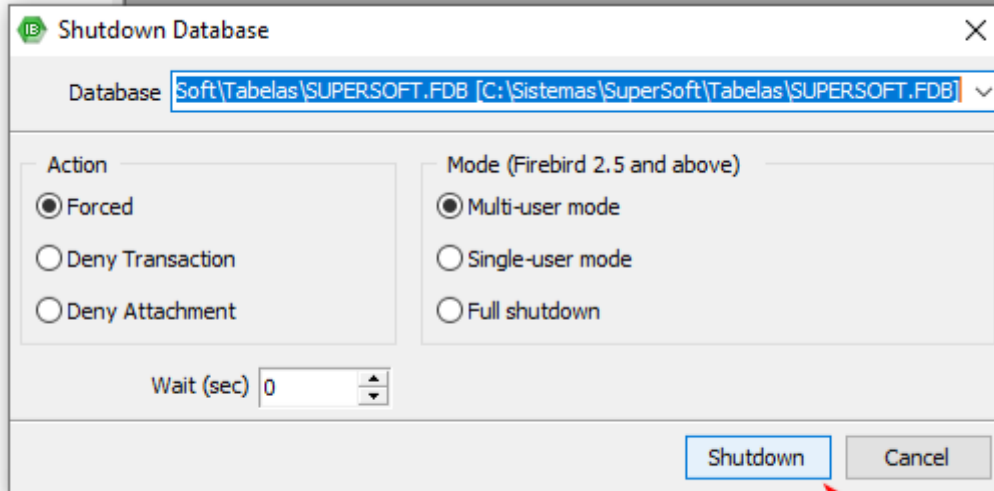
Ao tentar abrir o sistema se apresentou a mensagem a seguir:

[FireDAC][Phys][FB]database C:\SISTEMAS\SUPERSOFT\TABELAS\SUPERSOFT.FDB shutdown.  
Precisa abrir o banco de dados via IBExpert.

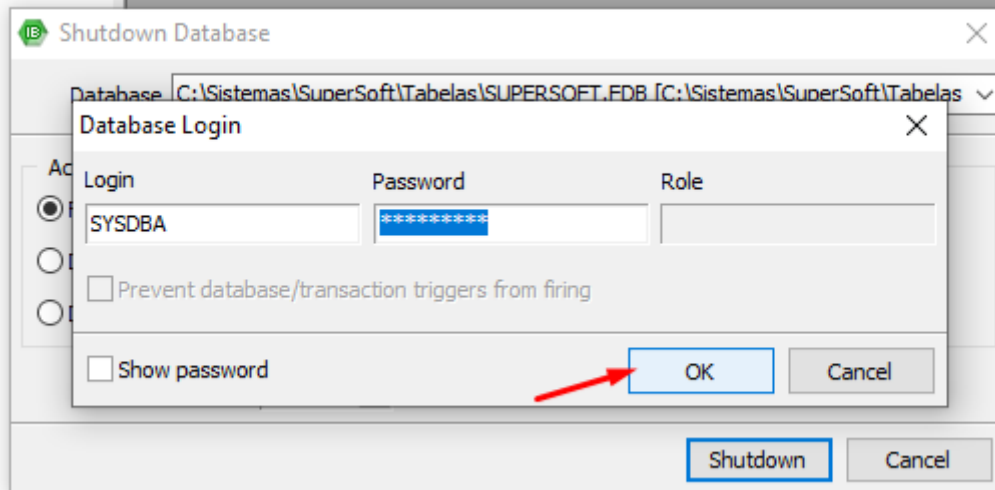
Acesse o IBExpert dentro da pasta Ferramentas\_Suporte dentro da instalação e realize o procedimento conforme mostra abaixo:



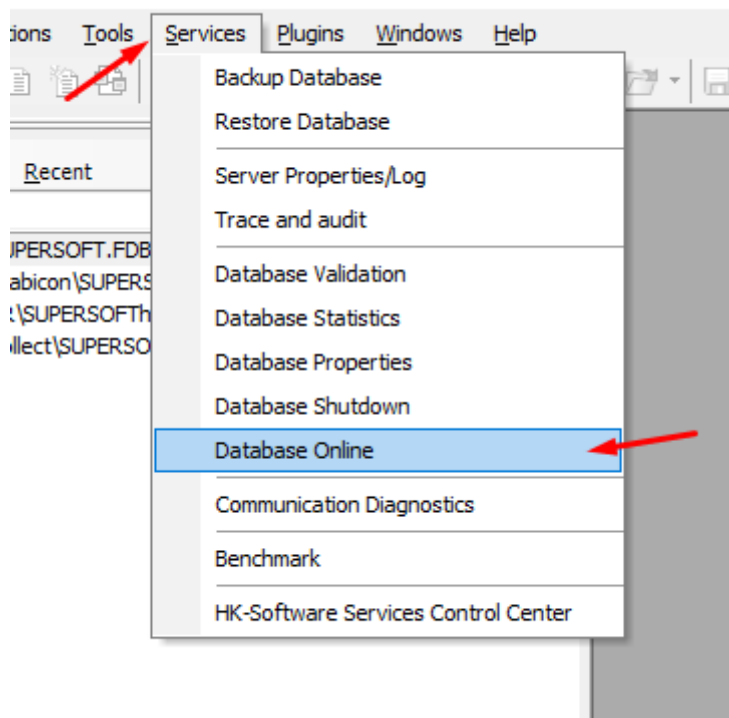
Clique em **Shutdown**



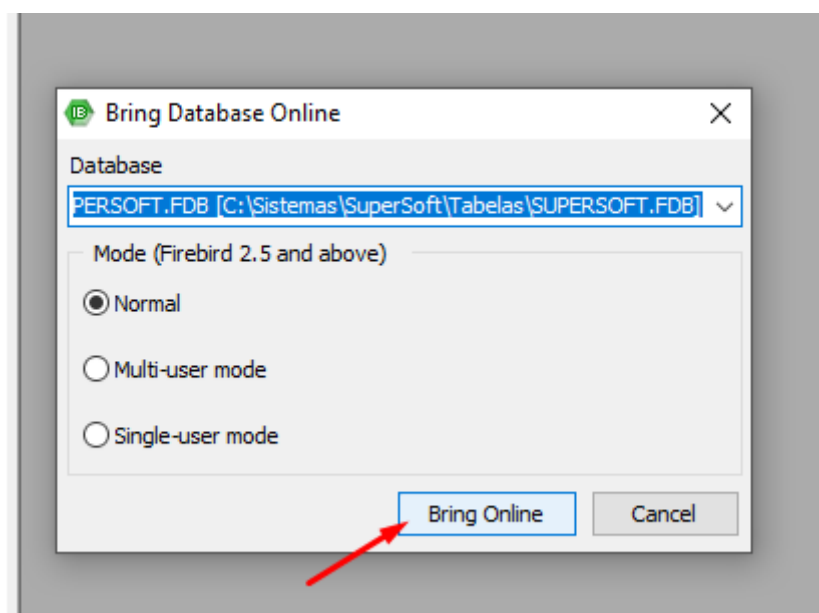
Coloque a senha “masterkey” e clique em OK:



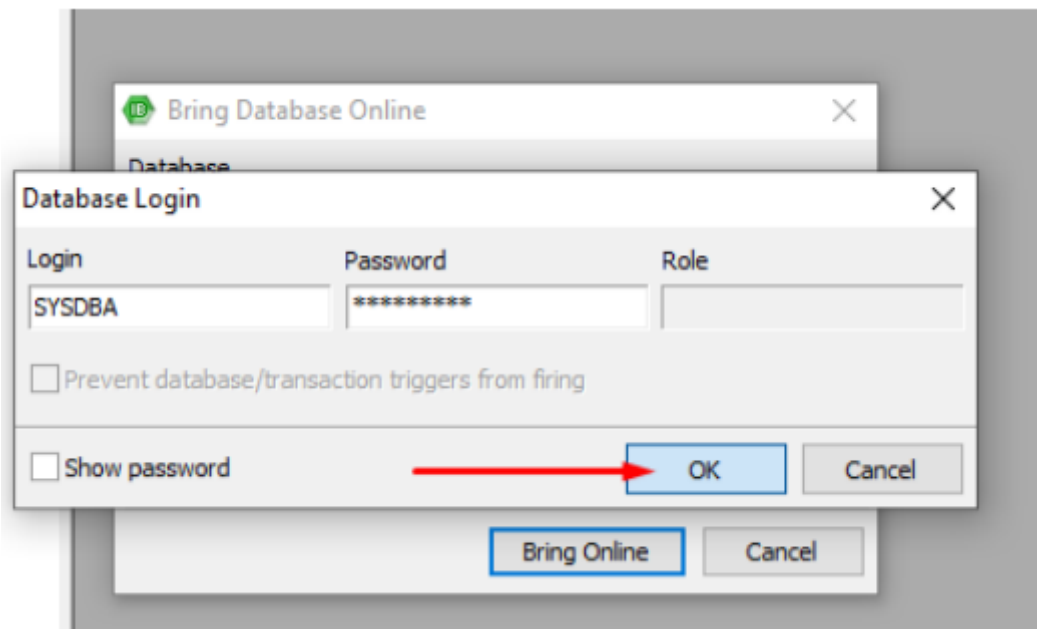
No menu **Services > Database Online**



Clique em **Bring Online**



Coloque a senha “masterkey” e clique em OK:



Revision #1

Created 14 May 2024 14:38:01

Updated 14 May 2024 14:42:22